

Return and Exchange Policy

We at Botkier want you to be completely satisfied with your purchase. If you are not satisfied for any reason, you may return/exchange the unused item in its original condition within 14 days of receipt of item.

Return

We will refund the purchase price minus shipping charges, typically within 48 hours of receipt of returned item.

Exchange

Once we receive your item for exchange, we will send your new order by UPS ground at no additional cost.

Here's what you need to do:

(Note: All sale/ discounted items are a Final Sale)

- Please email customerservice@botkier.com or call 212.343.2782 x 2 for a Return # & fax this form back to us 212.625.1684.
- Pack the bag securely with the copy of your packing list, this R/E form and write the issued Return # **on the outside of the box**.
- Insure your package for the full value of the merchandise and return it to us using the delivery service of your choice. For speed and security, we recommend UPS/FedEx.
- Send it back to **Botkier, 246 Mott St., New York, NY 10012 Attn: Mati Hedemark**

Refund/Exchange Request Form

Name: _____

Order Date: _____

Order #: _____

Return style: _____ color: _____ **OR**

Exchange for style: _____ color: _____

Reason for return/exchange:

Botkier Inc. terms agreed to upon purchase from www.botkier.com

Terms

- Botkier Inc. reserves the right to cancel any order in full or in part for any reason whatsoever.

Please note that no refunds or exchanges will be granted after the two-week period has been exceeded. Further, no return will be accepted without the Refund/Exchange Request Form and the issued RA#.

Signature _____ Date _____

Botkier Inc.
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